

NTCAT APPLICATION PACK

Residential Tenancies Act 1999 (NT) — Northern Territory Civil and Administrative Tribunal

The escalation step when prior requests are ignored — the free Community Justice Centre first for neighbour disputes, then NTCAT

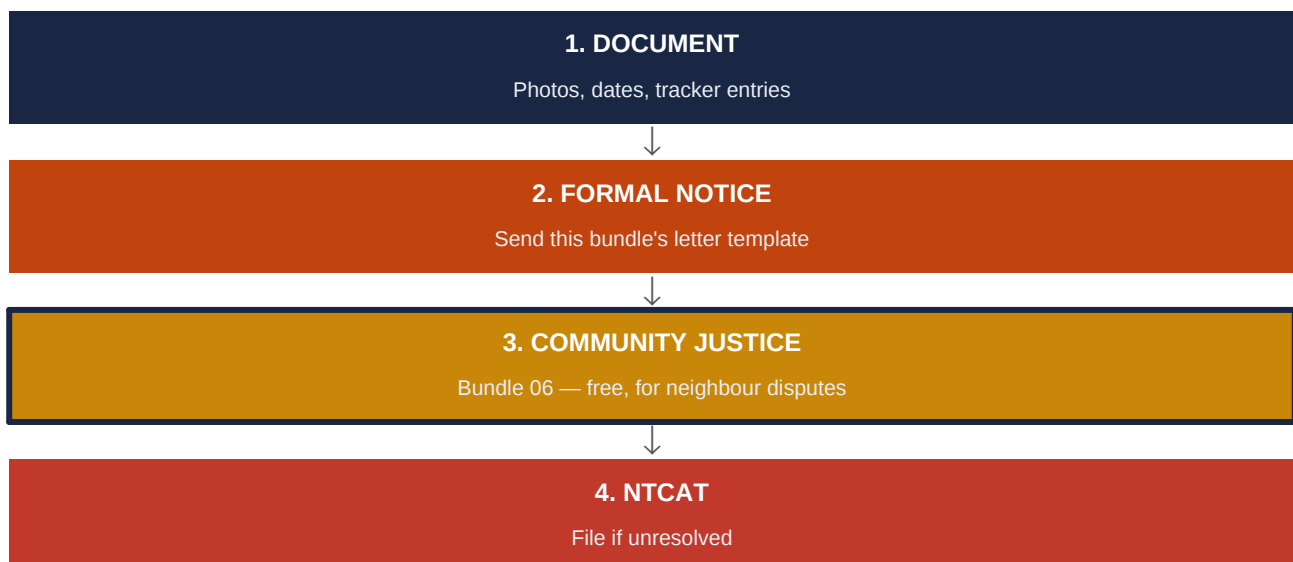
WHEN TO USE THIS BUNDLE

Use this bundle whenever a dispute under any other bundle in this system has not been resolved through direct negotiation and needs to escalate — repairs, quiet enjoyment, entry notices, rent increases, or any other breach.

KNOW THE LAW — ESCALATING BEYOND DIRECT NEGOTIATION

Unresolved NT tenancy disputes are heard by NTCAT, which has had this jurisdiction since 1 June 2015. For noise and neighbour disputes specifically, the free Community Justice Centre offers mediation as a useful step before NTCAT.

HOW THE SYSTEM WORKS — YOUR ESCALATION PATH



The highlighted box shows where this bundle fits in the journey.

06

STEPS TO SUCCESS

NT — NTCAT

Residential Tenancies Act 1999 (NT) — Northern Territory Civil and Administrative Tribunal

01 Confirm you have a documented paper trail

You should have at least two prior written requests that were ignored or not properly addressed.

02 Contact the Community Justice Centre for neighbour/noise disputes

Free mediation may resolve the matter without needing NTCAT at all.

03 Build your Evidence Index

One row per exhibit, numbered, in chronological order — photos, emails, invoices. This is the first document you present at NTCAT.

04 File at NTCAT if unresolved

NTCAT is a low-cost, accessible tribunal designed for self-represented parties.

05 Log every step in the Escalation Log

Record the dispute type, prior requests, outcome, and next step.

IF YOU NEED TO ESCALATE — WHAT NTCAT CAN ORDER

NTCAT can order repairs, compliance, compensation, and bond release. It is a simplified, accessible process designed for self-represented parties.

★ GOOD TO KNOW — EMERGENCY REPAIRS HAVE THEIR OWN FAST TRACK

For emergency repairs under s.63, NTCAT can order specified work within a specified period — this is a more direct path than a general compliance application.

■ CRITICAL — COMMUNITY JUSTICE CENTRE FIRST FOR NEIGHBOUR DISPUTES

For noise and neighbour matters specifically, the free Community Justice Centre is a useful first step before any NTCAT application — for other tenancy disputes you can apply to NTCAT directly.

■ CRITICAL — BUILD YOUR EVIDENCE INDEX AS YOU GO

A numbered, chronological Evidence Index is expected at NTCAT — don't leave it until the last minute.

TEMPLATE — NTCAT APPLICATION COVER LETTER

NT — NTCAT

Residential Tenancies Act 1999 (NT) — Northern Territory Civil and
Administrative Tribunal

1. COPY

Copy the letter below into a new email

2. FILL

Replace every **[bracketed]** field with your
details

3. SEND

Email it — request a read receipt, save a
copy

Fill in every **[bracketed]** field. Use this as your cover letter/evidence summary when filing at NTCAT.

SUBJECT:

SUMMARY OF DISPUTE — TENANCY MATTER: **[Insert Property Address]**

I am writing to summarise an unresolved tenancy dispute at the above-referenced property, in preparation for an application to NTCAT.

1. NATURE OF DISPUTE

- Dispute Type: **[e.g., unresolved repair request]**
- Prior Requests: **[Insert dates of prior written requests, e.g., 14/06/2026 and 21/06/2026]**

2. EVIDENCE

- A chronological Evidence Index is attached, itemising all correspondence and evidence relevant to this dispute.

3. OUTCOME SOUGHT

- I am seeking: **[e.g., completion of the outstanding repair within 14 days]**.
- If this matter is not resolved, I intend to apply to NTCAT.

Yours sincerely,

[Your Full Name]

[Property Address]

[Date]

[Contact Number / Email]