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PET REQUEST

Residential Tenancies Act 1995 (SA) — Section 66C

Your rights when requesting to keep a pet — the landlord may only refuse on prescribed grounds

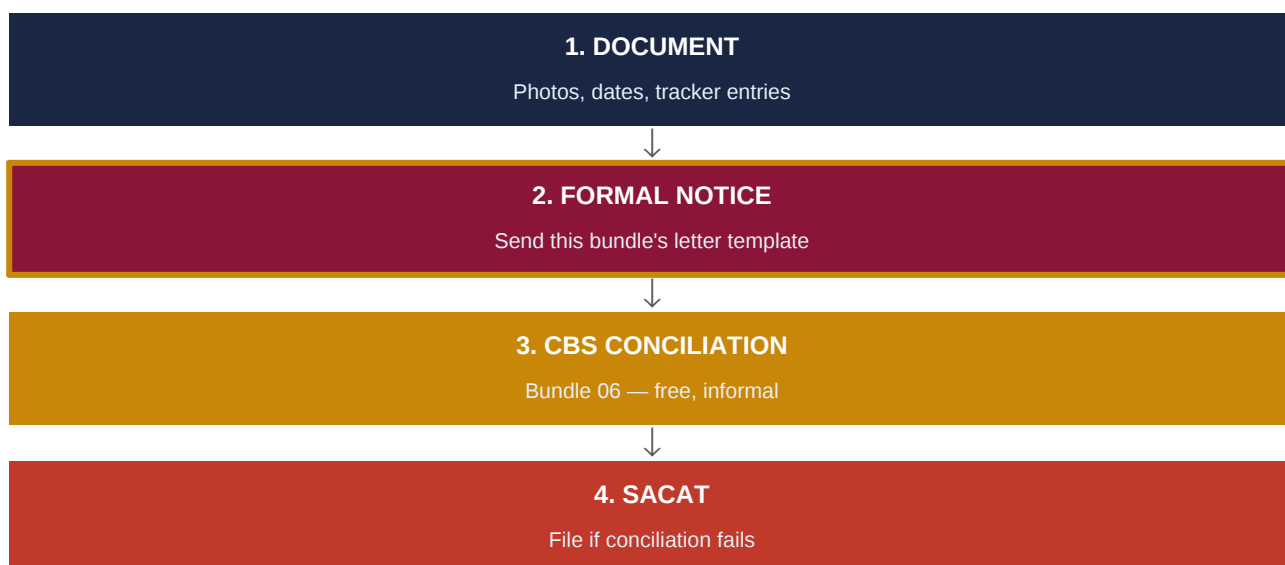
WHEN TO USE THIS BUNDLE

Use this bundle when you want to request approval to keep a pet at your rental property.

KNOW THE LAW — THE RIGHT TO REQUEST A PET (S.66C)

Since 1 July 2024, South Australian renters have the right to request to keep a pet, and the landlord may only refuse the request on grounds prescribed in the Residential Tenancies Regulations — a blanket 'no pets' policy is not, on its own, enough.

HOW THE SYSTEM WORKS — YOUR ESCALATION PATH



The highlighted box shows where this bundle fits in the journey.

10

STEPS TO SUCCESS

Residential Tenancies Act 1995 (SA) — Section 66C

SA — SACAT

01 Put your request in writing

Include the pet's type, breed, and any relevant credentials.

02 Build the pet's credentials file

Registration, desexing certificate, vaccination records, and references if available.

03 Send the request and keep a copy

Log the date sent.

04 Respond in writing if refused without a prescribed ground

A blanket 'no pets' policy alone is not a valid basis for refusal.

05 Escalate through CBS conciliation if needed

Then SACAT (Bundle 06) if unresolved.

IF YOU NEED TO ESCALATE — WHAT SACAT CAN ORDER

SACAT can approve the pet request where the landlord's refusal was not based on a ground prescribed in the Regulations.

★ GOOD TO KNOW — A PRESCRIBED GROUND IS REQUIRED

The landlord's refusal must point to a specific prescribed ground under the Regulations — check the current Regulations, or seek advice, if you're unsure whether the stated ground is valid.

1. COPY

Copy the letter below into a new email

2. FILL

Replace every **[bracketed]** field with your details

3. SEND

Email it — request a read receipt, save a copy

*Fill in every **[bracketed]** field, then send via email — request a read receipt.*

SUBJECT:**REQUEST TO KEEP A PET: [Insert Property Address]**

I am writing to formally request approval to keep a pet at the above-referenced property, pursuant to Section 66C of the Residential Tenancies Act 1995.

1. REQUEST DETAILS

- Pet: **[Insert pet type, breed, and description]**
- Credentials: **[Registration, desexing certificate, vaccination records, references — attached]**

2. IF REFUSED

- Should this request be refused, I request that you specify the prescribed ground under the Residential Tenancies Regulations relied upon.
- If no valid ground is provided, I intend to raise this matter with Consumer and Business Services and, if necessary, apply to SACAT.

Yours sincerely,

[Your Full Name]

[Property Address]

[Date]

[Contact Number / Email]